MSSU Summon Users Survey, April 2017 Summary

**I identify myself as a:**

- Freshman
- Sophomore
- Junior
- Senior
- Faculty
- Staff
- Other

Answered: 52  Skipped: 1

**I know what Summon @ MSSU is and how it works.**

- Strongly Agree
- Agree
- No Opinion
- Disagree
- Strongly Disagree

Answered: 52  Skipped: 1
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I received instruction on how to use Summon @ MSSU.

Answered: 53  Skipped: 0
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I have used Summon at least once this semester.

- Strongly Agree: 60%
- Agree: 31%
- No Opinion: 5%
- Disagree: 3%
- Strongly Disagree: 1%

I would like to learn more about Summon and how to use it effectively for research.

- Strongly Agree: 15%
- Agree: 45%
- No Opinion: 24%
- Disagree: 6%
- Strongly Disagree: 12%
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When using Summon I can easily find the information I need.

Answered: 53  Skipped: 0

I would recommend Summon to my friends for finding research information.

Answered: 53  Skipped: 0
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Overall I am satisfied with Summon.

Answered: 53   Skipped: 0

- Strongly Agree
- Agree
- No Opinion
- Disagree
- Strongly Disagree

In the future I am more likely to start my library research with Summon

Answered: 53   Skipped: 0

- Strongly Agree
- Agree
- No Opinion
- Disagree
- Strongly Disagree
Here are my comments on what I LIKE/DISLIKE about Summon:

I am hoping to utilize this tool for researching assignments

It is not user friendly. The search options need to be more defined. I have only used Summon a handful of times, and of those few times, there was only one instance where Summon helped me. If the search could be more specific and narrowed down, it would be more helpful.

I like that summon includes all the databases for a beginning search. It is a great place to start any research endeavor

The search feature does not work well enough. For example, when I type in "water infrastructure" the top result is "Infrastructure of the Indian Economy." None of the top results are even related to water or water pipes. The first result for the search item "water infrastructure United States is a book about Algeria. If this could be fixed it would make finding things a lot easier.

There are a lot of results that can make it difficult to narrow down what really need.

I am currently a grad student at MSSU and I'm surprised at how little my classmates seem to know about the library search engine. Additionally, it is super frustrating to look up books and only get a list of ebooks when I am wanting print. For journal articles, it's pretty fantastic.

I've attended the Summon class as both a clueless Freshman and a stressed Junior. What I realized is as a Freshman, we didn't want to express how much we didn't know how to research, so I learned less from the class. As a Junior, we were unashamed to ask detailed questions like how to narrow our search and what sources are the best for our topic. If you could find a way to harness that type of curiosity in the younger research classes, the more students will turn to Summon in their younger years in college. I love Summon now and use it like a dear friend for research. Thank you for all that you do to make our library as amazing as it is. You don't get enough gratitiude.

Dislike - google is better for the majority of general information and books MSSU doesn't own.
LIKE - best for scholarly articles needed by English majors, research of MSSU novels provided, etc.

None

I like the interlibrary loan system.

The ability to use it on and off campus.

It was easy to narrow down the types of articles I was looking for.

I like that all I have to do is type in keywords and several articles or books come up for me to explore. It is very helpful and extremely easy to use.
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I like that it makes research much easier.

Overall, I like Summon, but at times, it is difficult to know how to narrow a search down according to my needs. It is also difficult and often slow when I attempt to use it off campus.

Its not as easy to use as I thought but once I figured it out it wasn't to bad!

Summon is hard to use. You have to be very specific to try and search through and find what you need for research. It is easier to go to Google Scholar and search there. Then if you find something and you are on campus, it will pull up the pdf from our library and Summon.

I feel that what I personally dislike stems from my lack of knowledge on how to use it. The library staff are always willing to help though which is greatly appreciated

I have no idea what summon is but i would like to learn to use it for further experience

like=using keywords

It can be difficult to navigate at times.

i have recieved information but as of yet unable to use this service.

Sometime it's difficult to locate what I'm looking for because it moves so slow.